



Division of Fee for Service
Management

Telehealth Policy Updates and Upcoming Provider Training Sessions

The AHCCCS Medical Policy Manual (AMPM) 320-I, Telehealth, has undergone revisions and shall remain available for Public Comment until September 28th. To review the policy and comment please visit:

<https://comments.azahcccs.gov/chapter-100-introduction/ampm-320-i-telehealth/>

This policy will become effective on October 1st, 2019.

Training sessions will be held regarding this policy throughout the 4th Quarter and are scheduled for the below dates. Providers may register for any of these sessions and may attend multiple sessions if they would like. These training sessions are for all providers regarding policy and general billing changes.

First Training

When: October 1st, 2019 - Wednesday - 9:30 am to 11:00 am **(Phoenix Time)**

Location: **WebEx only**

Attendees must register in order to receive email instructions on how to join this meeting.

[Register](#)

Second Training

When: October 16th, 2019 - Wednesday - 2:00 pm to 3:30 pm **(Phoenix Time)**

Location: [WebEx only](#).

Attendees must register in order to receive email instructions on how to join this meeting.

[Register](#)

Third Training

When: October 22nd, 2019 - Tuesday - 9:00 am to 10:30 am **(Phoenix Time)**

Location: [WebEx only](#)

Attendees must register in order to receive email instructions on how to join this meeting.

[Register](#)

Fourth Training

When: November 14th, 2019 - Thursday - 10:00 am to 11:00 am **(Phoenix Time)**

Location: [WebEx only](#)

Attendees must register in order to receive email instructions on how to join this meeting.

[Register](#)

Please mute your phones during the meeting, but do not place your phones "on hold", which could disrupt the meeting with your on-hold-music. If you need to leave the meeting temporarily, please hang up and call back into the meeting.

Questions? Email us at ProviderTrainingFFS@azahcccs.gov